COMPLAINTS HANDLING FLOWCHART

South Yorkshire POLICE & CRIME PANEL

Complaint re: alleged conduct ('complaint')

Complaint re: alleged criminal conduct by PCC ('Serious complaint')

Information re: alleged criminal conduct by PCC comes to light ('conduct matter')

Received by Legal Adviser to the Panel who assesses matter and, unless specified circumstances apply, records it and, in most cases, sends copy to parties.

If criminal conduct alleged, matter immediately referred to IPCC and parties notified in most cases.

If non-criminal then the matter referred to Complaints Panel (convened by the Panel's Legal Adviser)

IPCC investigates matter and concludes the matter, OR

Complaints Panel handles complaint (including complaint referred back to Panel by IPCC) in accordance with informal resolution process.

Powers to require Commissioner to provide information / documents or attend before it. No power to investigate. Various options for informal resolution.

If complaint falls within specified list, Complaints Panel can dis-apply informal resolution process and handle as it sees fit, or take no further action

Matter is referred back to Panel by IPCC. Panel handles it as it sees fit, as a non-criminal matter

End of process, parties notified, decision is taken whether to publish outcome following parties' representation